



## **Stockton Heath Privacy Policy May 2024**

Stockton Heath Festival (referred to as SHF or “the Festival”) is a registered charity number 1127698 which presents an annual art, culture, heritage and music festival in and around the village of Stockton Heath.

Stockton Heath Festival is committed to safeguarding your privacy and protecting your personal data. This Privacy Policy explains how we collect, use, store, and protect your personal information when you visit our website or interact with us.

### **1. Information We Collect**

We may collect the following types of personal data from you:

- Contact Information: Your name, email address, phone number, and postal address.
- Ticket Information: Details of your tickets bought, art exhibited or grand draw raffle tickets purchased.
- Website Usage Information: Data about how you use our website, including your IP address, browser type, and pages visited.

### **2. How We Use Your Information**

We use your personal data for the following purposes:

- Providing Services: To sell you tickets, exhibit your art and enter you into our grand draw raffle.
- Communication: To send you updates about the opportunities to volunteer with us or sponsor us if you have specifically asked us to using the webforms on our website or to answer any emails or social media communications that you send to us.
- Improvement: To improve our website, festival offerings, and festival / art exhibition customer experience.
- Compliance: To comply with legal obligations and protect our rights.

### **3. How We Share Your Information**

We may share your personal data with:

- Service Providers: Third-party providers who help us with our festival operations.
- Legal Authorities: When required by law or to protect our legal rights.

### **4. Your Rights**

You have the following rights regarding your personal data:

- Your right of access - You have the right to ask us for copies of your personal data.
- Your right to rectification - You have the right to ask us to rectify personal data you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.
- Your right to erasure - You have the right to ask us to erase your personal data in certain circumstances.
- Your right to restriction of processing - You have the right to ask us to restrict the processing of your personal data in certain circumstances.
- Your right to object to processing - You have the right to object to the processing of your personal data in certain circumstances.
- Your right to data portability - You have the right to ask that we transfer the personal data you gave us to another organisation, or to you, in certain circumstances.
- Your right to withdraw consent – When we use consent as our lawful basis you have the right to withdraw your consent.
- To exercise any of these rights, please contact us using the details provided in the "Contact Us" section below.

### **5. Data Security**

We take appropriate measures to protect your personal data from unauthorised access, disclosure, or misuse.

### **6. Data Retention**

We retain your personal data for as long as necessary to fulfil the purposes outlined in this policy or as required by law.

## **7. Cookies**

Our website uses cookies to enhance your browsing experience. You can manage your cookie preferences through your browser settings.

## **8. Changes to This Policy**

We may update this Privacy Policy from time to time. The updated policy will be posted on our website.

## **9. Contact Us**

If you have any questions or need more information about this Privacy Policy or our data practices, please contact us at: [Hello@stocktonheathfestival.co.uk](mailto:Hello@stocktonheathfestival.co.uk)

**Next Policy Review Scheduled for: January 2025**